

## Guide to WIFI 'UCN STUDENT' - WINDOWS

You can use UCN's wireless networks at your PC, tablet or smartphone

1. To use the network, you must connect to the wireless network: "UCN Student"



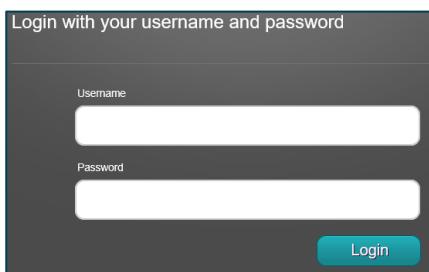
2. You will be asked for the network security key: **44601000** – press OK or Next



*Windows 7*

*Windows 10*

3. Open the webpage [hotspot.ucn.dk](http://hotspot.ucn.dk) and enter your UCN username and password



You are now connected to the Wi-Fi-Network "UCN Student"

### Problems?

Please contact your local Service Centre or Service Centre HelpDesk by one of the following:

- Call 72 69 99 99  
Monday – Thursday kl. 7.30 – 15.00  
Friday kl. 7.30 – 14.30
- Send an email to [servicecenter@ucn.dk](mailto:servicecenter@ucn.dk)
- Create a support case on the Service Centre [Self Service Portal](#)